



28.11.2020

Dear Employer / Statutory Body / Bargaining Council / Council

**TERS PAYMENT PERIOD 16 SEPTEMBER 2020 TO 15 OCTOBER 2020**

Please note that TERS claims for payment period 16 September to 15 October 2020 are acknowledged, however some input data did not meet the requirements of the TERS system, and these applications are required to be re-submitted.

**This DOES NOT apply to those employers that submitted via CSVs files or who captured applications directly.**

**The data errors only affect Employers that used the 2020 Submission Confirmation page prior to the new release of the updated TERS system on Wednesday at 10h00.**

All affected submissions will not be considered by the UIF and have been discarded. As a result, these applications will not be shown nor displayed under the Saved Employees tab. In these cases, affected employers must resubmit.

Thus, if your claims appear on the online portal under saved employees, then your submission is deemed to be correct and no action is required from you.

If you are required to resubmit please follow the same process as in previous months: applications can be loaded via CSV or captured manually on the TERS portal.

Regards

Unemployment Insurance Commissioner